



Refund & Cancellation Policy

Effective Date: 5/1/2026

Thank you for choosing Pruvn®.

This Refund & Cancellation Policy explains how subscription cancellations, renewals, and refunds are handled for services purchased through the Pruvn® platform.

Subscription Renewals

Pruvn® subscriptions automatically renew at the end of each billing period unless canceled before the next renewal date. By purchasing a subscription, you authorize Pruvn® to charge your selected payment method for recurring subscription fees until canceled.

Cancellation Policy

You may cancel your subscription at any time through your account settings or by contacting Pruvn® Support.

When a subscription is canceled:

- Future recurring charges will stop.
- Your subscription will remain active until the end of the current billing period.
- Access to subscription features will end upon expiration of the current billing period.

Cancellation does not result in an immediate refund of subscription fees already paid.

Refund Policy

Because access to Pruvn® digital services, monitoring tools, verification services, trust features, and platform functionality is made available immediately upon activation, subscription fees are generally non-refundable once billed.

Pruvn® does not provide prorated refunds, credits, or reimbursements for:

- Partial subscription periods
- Unused services or features
- Failure to use the subscription
- Account inactivity



- Early cancellation

Exceptions

Refund requests may be reviewed on a case-by-case basis for:

- Duplicate charges
- Billing errors
- Unauthorized transactions
- Technical issues that prevent access to purchased services
- Situations where a refund is required by applicable law

Approval of any refund request is at the sole discretion of Pruvvn® unless otherwise required by law.

Chargebacks

If you believe a charge was made in error, please contact Pruvvn® Support before initiating a chargeback with your financial institution. Initiating a chargeback without first contacting support may result in suspension or termination of your account while the matter is reviewed.

Changes to This Policy

Pruuvn® reserves the right to modify this Refund & Cancellation Policy at any time. Updates will be posted on this page and become effective upon posting unless otherwise stated.

Contact Us

For questions regarding this Refund & Cancellation Policy, please contact:

Pruuvn®

Email: support@pruuvn.com

Website: <https://www.pruuvn.com>